Version 4



ILSSI Body of Knowledge for Black Belt

Fundamentals of Process Improvement 1 2. General History of Lean Six Sigma 3. Principles of Lean and Six Sigma 4. Voice of the Customer, and Business 5. Lean Six Sigma Belt Roles 6. Defining a Process 7. Inputs and Outputs 8. The 8 Elements of Waste 9. Sustainable Processes 10. 5S 11. Critical to Quality (CTQs) 12. SIPOC 13. Process Mapping 14. Value Stream Mapping 15. Flow and Bottle-necks 16. Single-Piece-Flow 17. Poka-Yoke (Mistake Proofing) 18. SMED (Quick Change Over) 19. PULL and Just-in-Time 20. Kanban 21. Visual Management 22. Standardised Work 23. Kaizen and Kaizen Events 24. PDCA 25. Root Cause Analysis 26. Cause & Effect / Fishbone Diagrams 27. Pareto Principle / Pareto Charts 28. Industry 4.0 (Introduction) 29. Lean Six Sigma Projects 30. DMAIC basics 31. Define Phase of DMAIC 32. A3 Reports 33. Measure Phase of DMAIC 34. Failure Mode & Effects Analysis (FMEA) 35. Six Sigma Statistics 36. Use of Excel, Minitab or SigmaXL 37. Descriptive Statistics 38. Different Types of Data

39. Normal Distributions & Normality 40. Graphical Analysis 41. Histograms 42. Box Plots 43. Run Charts 42. Measurement System Analysis 44. Precision & Accuracy 45. Bias, Linearity & Stability 46. Gage Repeatability & Reproducibility 47. Variable & Attribute MSA 48. Process Capability 49. Capability Analysis, Cp, Cpk, Pp, Ppk 50. Long term vs Short term Variation 51. Analyze Phase of DMAIC 52. Y=f(x) 53. Scatter Plots and Correlation 54. Correlation Coefficients 55. Simple Linear Regression 56. Regression Equations 57. Digital Transformation (Introduction) 58. Smart Technology (Introduction) 59. Hypothesis Testing basics 60. Hypothesis Testing Uses 61. Practical vs. Statistical Significance 62. Alpha & Beta Risk 63. p-values 64. Types of Hypothesis Test 65. T-Tests 66. Designed Experiments 67. OFAT 68. Full Factorial Experiments 69. Full Factorial Designs 70. Improve Phase of DMAIC 71. Implementation Plans 72. Control Phase of DMAIC 73. Control Plans 74. Statistical Process Control (SPC) 75. Data Collection for SPC

76. Types of Control Charts

77. Tests for Special Cause Variation

78. Roles and Responsibilities of a Black Belt 79. Portfolio Management - Programme Management 80. Process Mining 81. Design for Six Sigma (DFSS) 82. Hoshin Kanri / Strategic Planning 83. Inferential Statistics 84. Central Limit Theorem 85. Standard Error of the Mean 86. Sampling Techniques 87. Sample Size calculation 88. Confidence & Prediction Intervals 89. Hypothesis Testing with Attribute Data 90. One and Two Sample Proportion 91. Chi-Squared (Contingency Tables) 92. Non- Linear Regression 93. Multiple Linear Regression 94. Use of Stats Software (such as Minitab, SigmaXL) 95. DOE Design Choices 96. Full Factorial Experiments 97. Fractional Factorial / Screening Experiments 98 Binomial and Poisson Distribution and Calculations